



Sent via email to

December 10, 2021

Subject: Securonix Response to CVE-2021-44228: Securonix Cloud Customers

Dear Securonix Cloud Customer

Background on CVE-2021-44228

This is an update to the initial communication sent earlier today regarding the critical vulnerability, CVE-2021-44228, a remote code execution vulnerability in the popular Java logging library log4j2.

The Securonix Response & Maintenance Window

As noted in the earlier email communication, Securonix Security, Engineering, and Operations teams extensively analyzed the vulnerability, exploit vectors, and mitigation options across our SaaS Services. As we are committed to delivering the highest levels of security, Securonix will be taking an emergency maintenance window to apply configuration updates to mitigate this vulnerability.

Cloud environments will be updated starting @ 8:30 p.m. Central tonight, December 10, 2021. In order to successfully implement these changes, we will need to perform an emergency application restart.

Securonix security teams continue to monitor and have not identified any active exploits at this time.

What Next

We will continue to be in contact with you on this critical vulnerability so please look for additional information as we learn more.

Securonix Threat Labs will also be publishing additional information on this critical vulnerability including detections, new findings, and related updates.

If you have any questions, please reach out to your Customer Success Manager.

Thank you for being a valued Securonix Customer

Securonix Management Team

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