



## ARTIFICIAL INTELLIGENCE TERMS AND CONDITIONS

These Artificial Intelligence Terms and Conditions (the "AI Terms"), together with the End User Agreement found online at <https://www.securonix.com/master-software-as-a-service-agreement/> or other applicable written agreement governing Customer's access to and use of Securonix's Products (the "EUA"), and any Order Forms, governs the use of the Securonix Products. All capitalized terms not defined herein shall have the meaning attributed to them in the EUA.

These AI Terms may be updated from time to time, and the current version will be posted at <https://www.securonix.com/legal-center/>. Customer may be required to click to accept or otherwise agree to the modified AI Terms before renewing a Subscription Term or upon the effective date of a new Order Form, and in any event continued use of any Securonix Product after the updated version of the AI Terms goes into effect will constitute Customer's acceptance of such updated version. In the event of a conflict between these AI Terms and the EUA with respect to the Generative AI Features, these AI Terms shall control.

Securonix may suspend or discontinue the Generative AI Features (including without limitation, the availability of any feature) at any time by providing notice as provided in the Agreement or within the Securonix platform. Securonix may also immediately suspend or disable Customer's access to the Generative AI Features if Customer's use poses a security risk, breaches these AI Terms, violates law, or adversely impacts the functionality or performance of the Products.

### 1. Definitions.

- 1.1. "Generative AI Features" means tools or capabilities that use neural networks, large language models (LLM), or other artificial intelligence techniques to generate, synthesize, or transform data into Output in response to Input.
- 1.2. "Input(s)" means any input, entry, data, or prompt entered by or on behalf of Customer to the Generative AI Features, whether provided by a human or by computer automation. Inputs may not include Restricted Data as defined in Section 4.
- 1.3. "Output(s)" means any data, materials, or other output generated by the Generative AI Features. Customer acknowledges that Outputs may not be unique and may be similar to outputs generated for other customers due to common model behavior.

### 2. Generative AI Features.

- 2.1. Customer is granted a non-exclusive, non-transferable right to access and use the Generative AI Features. Customer may submit Inputs to the Generative AI Features and receive Outputs.
- 2.2. The Generative AI Features are optional and are not required to use the Securonix Products.
- 2.3. Customer agrees that Securonix may implement safeguards, rate limits, and monitoring (automated or otherwise) designed to detect abuse, security risks, or violations of these AI Terms.

### 3. Third-Party Terms. Securonix uses the third parties listed in its [subprocessor list](#) to host and provide the Generative AI Features. Customer understands and agrees that each third party may have their own AI service terms and conditions which apply to Customer's use of the Generative AI Features, e.g. Amazon Web Services. Securonix may use additional third parties to provide other features in the future and will update its subprocessor list accordingly. Customer agrees to abide by the third-party terms and conditions.

### 4. Customer Responsibilities.

- 4.1. Customer is responsible for ensuring the accuracy and legality of the Inputs submitted to the Generative AI Features.
- 4.2. Customer agrees not to use the Generative AI Features or any Output for any unlawful, harmful, or unethical purposes, including but not limited to generating content that infringes upon intellectual property rights or violates law.
- 4.3. Customer agrees not to use the Generative AI Features or any Output to develop its own artificial intelligence products or services.
- 4.4. Customer shall not submit the following categories of data ("Restricted Data") to the Generative AI Features unless expressly permitted in writing: personal data subject to enhanced regulation (including biometric, genetic, health or medical information, financial information, or personal data of minors), government-issued identifiers, payment card data, protected health information (PHI), export-controlled data, or any other similarly sensitive or highly regulated category of data.



- 4.5. Customer shall not use the Generative AI Features for safety-critical or high-risk purposes, including autonomous decision-making that produces legal or material effects on individuals without human review.
- 4.6. Customer must implement policies ensuring Outputs are validated for accuracy, appropriateness, and compliance before taking action based on such Outputs.

5. Ownership.

- 5.1. As between Securonix and Customer, and to the extent permitted by applicable law, Securonix retains ownership rights in and to the Generative AI Features and any resulting System Data.
- 5.2. As between Securonix and Customer, and to the extent permitted by applicable law, Customer retains ownership rights in and to the Input. Customer has full rights to use the Output. Customer acknowledges that:  
(a) Outputs may not be error-free or unique; (b) Securonix does not assign ownership in any underlying model or model-generated methodologies; and (c) use of Output does not grant Customer any rights in Securonix's models.

6. Training. Securonix may collect and use Inputs, Outputs, and System Data to develop, improve, support, operate, and train or otherwise improve the Generative AI Features, but only in aggregated and anonymized form such that Customer and Customer's Users cannot be identified.

7. Risks and Limitations.

General artificial intelligence technologies have known and unknown risks and limitations. Customer is solely responsible for developing its internal policies regarding the appropriate use of Generative AI Features and training its Users on such policies. By using the Generative AI Features, Customer acknowledges and agrees that:

- 7.1. Securonix is not responsible for any inaccuracies, incompleteness, or errors in any Outputs generated by the Generative AI Features;
- 7.2. Securonix is not responsible for any biases or limitations of the underlying generative models, algorithms, or data;
- 7.3. Securonix is not responsible for any Output that Customer may find harmful, offensive, or otherwise unsuitable for its intended use; and
- 7.4. Outputs may contain hallucinations, synthetic content, or other artifacts inherent to generative artificial intelligence. Customer must independently verify Output before relying on it for operational, security, legal, or compliance purposes.

8. Disclaimer. CUSTOMER UNDERSTANDS AND AGREES THAT THE GENERATIVE AI FEATURES AND ANY CONTENT OR OUTPUT OBTAINED THROUGH THE USE OF THE GENERATIVE AI FEATURES ARE PROVIDED "AS-IS" AND OBTAINED AT CUSTOMER'S SOLE RISK. SECURONIX DOES NOT MAKE ANY REPRESENTATION OR WARRANTY AS TO ANY OUTPUT, ANY RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE GENERATIVE AI FEATURES OR THE ACCURACY OR RELIABILITY OF ANY OTHER INFORMATION OBTAINED THROUGH THE GENERATIVE AI FEATURES. SECURONIX DISCLAIMS ALL WARRANTIES RELATING TO THE GENERATIVE AI FEATURES, WHETHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER SHOULD NOT RELY ON FACTUAL ASSERTIONS IN OUTPUT WITHOUT INDEPENDENT VERIFICATION FOR ACCURACY. NO INFORMATION OR ADVICE, WHETHER WRITTEN OR ORAL, OBTAINED BY CUSTOMER FROM SECURONIX OR THROUGH THE GENERATIVE AI FEATURES SHALL CREATE ANY WARRANTY. SECURONIX DOES NOT WARRANT THAT THE GENERATIVE AI FEATURES WILL BE ERROR-FREE, UNINTERRUPTED, OR SUITABLE FOR CUSTOMER'S PARTICULAR PURPOSE.