ARTIFICIAL INTELLIGENCE TERMS AND CONDITIONS

These Artificial Intelligence Terms and Conditions (the "AI Terms"), together with the End User Agreement found online at https://www.securonix.com/master-software-as-a-service-agreement/ or other applicable written agreement governing Customer's access to and use of Securonix's Products (the "EUA"), and any Order Forms, governs the use of the Securonix Products. All capitalized terms not defined herein shall have the meaning attributed to them in the EUA.

These AI Terms may be updated from time to time, and the current version will be posted at https://www.securonix.com/legal-center/. Securonix reserves the right to modify these AI Terms at any time in its sole discretion; provided, however, that Customer may be required to click to accept or otherwise agree to the modified AI Terms before renewing a Subscription Term or upon the effective date of a new Order Form. In any event, continued use of any Securonix Product after the updated version of the AI Terms goes into effect will constitute Customer's acceptance of such updated version. In the event of a conflict between these AI Terms and the EUA with respect to the Generative AI Features, these AI Terms shall control.

Securonix may suspend or discontinue the Generative AI Features (including without limitation, the availability of any feature) at any time by providing notice as provided in the Agreement or within the Securonix platform. Securonix may also immediately suspend or disable Customer's access to the Generative AI Features if Customer's use poses a security risk, breaches these AI Terms, violates law, or adversely impacts the functionality or performance of the Products.

1. Definitions.
   1.1. "Bring Your Own Model" or "BYOM" means any artificial intelligence or machine learning model selected, hosted, and controlled by Customer or a third party designated by Customer that interoperates with the Products. Use of a BYOM is optional and only applies where Products support a Customer-provided model, and Customer elects to integrate such model with the Products. A BYOM constitutes a Third-Party Product under the EUA.
   1.2. "Generative AI Features" means tools or capabilities that use neural networks, large language models (LLM), or other artificial intelligence techniques to generate, synthesize, or transform data into Output in response to Input.
   1.3. "Input(s)" means any input, entry, data, or prompt entered by or on behalf of Customer to the Generative AI Features, whether provided by a human or by computer automation. Inputs may not include Restricted Data as defined in Section 4.
   1.4. "Output(s)" means any data, materials, or other output generated by the Generative AI Features. Customer acknowledges that Outputs may not be unique and may be similar to outputs generated for other customers due to common model behavior.

2. Generative AI Features.
   2.1. Subject to the terms and conditions of these AI Terms and the EUA, Securonix grants to Customer a limited, non-exclusive, non-transferable, non-sublicensable, revocable right during the Term to access and use the Generative AI Features in accordance with these AI Terms and all relevant Documentation.
   2.2. The Generative AI Features allow Customer to submit Inputs to the Generative AI Features to generate Outputs.
   2.3. Customer's use of the Generative AI Features is optional and not required to use the Securonix Products.
   2.4. Customer agrees that Securonix may implement safeguards, rate limits, and monitoring (automated or otherwise) designed to detect abuse, security risks, or violations of these AI Terms.

3. Third-Party Terms. Securonix uses the third parties listed in its subprocessor list to host and provide the Generative AI Features. Customer understands and agrees that each third party may have their own AI service terms and conditions which apply to Customer's use of the Generative AI Features, e.g. Amazon Web Services. Securonix may use additional third parties to provide other features in the future and will update its subprocessor list accordingly. Customer agrees to abide by the third-party terms and conditions.

4. Bring Your Own Model (Optional; Applies Only Where Customer Elects to Use BYOM). If Customer elects to use a BYOM in connection with the Products, the following additional terms apply:

   4.1. Securonix does not provide, host, train, validate, monitor, or support any BYOM and is not responsible for its functionality, availability, performance, security, legality, or output. Customer is solely responsible for procuring, licensing, configuring, operating, and paying for any BYOM and for compliance with applicable laws and third-party terms.
   4.2. Customer assumes all risk arising from its use of a BYOM, including any inaccuracy, bias, infringement, regulatory violation, security vulnerability, or other harm resulting from the model or its outputs. Customer shall defend and

indemnify Securonix and its affiliates against third-party claims arising out of or relating to Customer's use of a BYOM or any output generated by a BYOM.

4.3. Securonix may suspend or disable interoperability with any BYOM that materially impacts Product performance, stability, security, or compliance. BYOM functionality is distinct from Securonix-hosted Generative AI Features, and nothing in these AI Terms shall be construed as creating any obligation or responsibility of Securonix with respect to a BYOM.

5. Customer Responsibilities.

5.1. Customer is responsible for all Inputs submitted to the Generative AI Features. By submitting Inputs to the Generative AI Features, Customer represents and warrants that it has all rights, licenses, and permissions that are necessary for Securonix to process the Input under these AI Terms. Customer also represents and warrants that the Inputs it submits will not violate these AI Terms, the EUA, or any laws or regulations applicable to the Inputs.

5.2. Customer agrees not to use the Generative AI Features or any Output in any manner that is unlawful, harmful, or unethical, including ways that: (a) infringe upon any intellectual property rights; (b) violate any individual's privacy or publicity rights; or (c) violate any applicable law or regulation.

5.3. Customer agrees not to use the Generative AI Features or any Output to directly or indirectly create, develop, train, test or otherwise improve any machine learning algorithms or artificial intelligence systems, including any architectures, models or weights.

5.4. Customer agrees not to submit any Inputs that: (a) include materials protected by third-party intellectual property rights, unless Customer has sufficient rights in such materials; (b) are intended to generate Output substantially similar to a third party's copyrights or otherwise protected work, unless Customer has sufficient rights in such work; (c) contains personal information unless Customer complies with all applicable data protection and privacy laws, including providing required notices and obtaining any required consents; (d) constitutes Restricted Data, except as permitted under Section 5.5 below; or (e) otherwise violates applicable law, the EUA or these AI Terms.

5.5. Customer shall not submit the following categories of data ("Restricted Data") to the Generative AI Features unless expressly permitted under an applicable Order Form or addendum executed by both parties: personal data subject to enhanced regulation (including biometric, genetic, health or medical information, financial information, or personal data of minors), government-issued identifiers, payment card data, protected health information (PHI), export-controlled data, or any other similarly sensitive or highly regulated category of data. Customers operating in regulated industries (including healthcare) who wish to submit PHI, financial information, or other regulated personal data must execute an appropriate addendum (such as a Business Associate Agreement (BAA) or similar instrument) prior to submitting such data.

5.6. Customer shall not use the Generative AI Features for safety-critical or high-risk purposes, including autonomous decision-making that produces legal or material effects on individuals without human review.

5.7. Customer must implement policies ensuring Outputs are validated for accuracy, appropriateness, and compliance before taking action based on such Outputs.

6. Ownership.

6.1. As between Securonix and Customer, and to the extent permitted by applicable law, Securonix retains all right, title, and interest in and to the Generative AI Features and any resulting System Data.

6.2. As between Securonix and Customer, and to the extent permitted by applicable law, Customer retains all right, title and interest in and to the Inputs. Subject to any intellectual property rights of Securonix in the Output, Customer shall own the Output. Customer acknowledges that: (a) Outputs may not be error-free or unique; (b) Securonix does not assign ownership in any underlying model or model-generated methodologies; and (c) use of Output does not grant Customer any rights in Securonix's models or other intellectual property.

7. Purpose Limitation; No Training.

7.1. Securonix will use Inputs and Outputs only to (a) provide the Services, including Generative AI Features; (b) monitor and prevent fraud or abuse; (c) comply with applicable law; and (d) any other purpose expressly authorized in writing by Customer.

7.2. Securonix will not, and will not permit any third party (including any subcontractor, sub-processor or third-party AI system provider) to, use Customer Materials, including Inputs and Outputs, to train, fine-tune, develop, enhance or improve any Generative AI Features, including any general-purpose model, foundation model or AI systems offered to third parties, except as expressly authorized in writing by Customer.

8. Risks and Limitations. General artificial intelligence technologies have known and unknown risks and limitations. Customer is solely responsible for developing its internal policies regarding the appropriate use of Generative AI Features and Outputs, and training its Users on such policies. By using the Generative AI Features, Customer acknowledges and agrees that:
   8.1. Securonix makes no representations or warranties with respect to the accuracy of any Outputs, and is not responsible for any inaccuracies, incompleteness, or errors in any Outputs generated by the Generative AI Features;
   8.2. The Generative AI Features may produce Outputs that are not unique and are similar to outputs generated for other users;
   8.3. Securonix is not responsible for any biases or limitations of the underlying generative models, algorithms, or data;
   8.4. Securonix is not responsible for any Output that Customer may find harmful, offensive, or otherwise unsuitable for its intended use; and
   8.5. Outputs may contain hallucinations, synthetic content, or other artifacts inherent to generative artificial intelligence. Customer must independently verify Output before relying on it for operational, security, legal, or compliance purposes.

9. Disclaimer. CUSTOMER UNDERSTANDS AND AGREES THAT THE GENERATIVE AI FEATURES AND ANY CONTENT OR OUTPUT OBTAINED THROUGH THE USE OF THE GENERATIVE AI FEATURES ARE PROVIDED "AS-IS" AND OBTAINED AT CUSTOMER'S SOLE RISK. SECURONIX DOES NOT MAKE ANY REPRESENTATION OR WARRANTY AS TO ANY OUTPUT, ANY RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE GENERATIVE AI FEATURES OR THE ACCURACY OR RELIABILITY OF ANY OTHER INFORMATION OBTAINED THROUGH THE GENERATIVE AI FEATURES. SECURONIX DISCLAIMS ALL WARRANTIES RELATING TO THE GENERATIVE AI FEATURES, WHETHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER SHOULD NOT RELY ON FACTUAL ASSERTIONS IN OUTPUT WITHOUT INDEPENDENT VERIFICATION FOR ACCURACY. NO INFORMATION OR ADVICE, WHETHER WRITTEN OR ORAL, OBTAINED BY CUSTOMER FROM SECURONIX OR THROUGH THE GENERATIVE AI FEATURES SHALL CREATE ANY WARRANTY. SECURONIX DOES NOT WARRANT THAT THE GENERATIVE AI FEATURES WILL BE ERROR-FREE, UNINTERRUPTED, OR SUITABLE FOR CUSTOMER'S PARTICULAR PURPOSE.